

THE IMPACT OF ELEVIA SOFTWARE ON DIPRETE'S BUSINESS

WIP IMPROVEMENT ACCOUNTABILITY
EASY TRACKING BUDGET VISIBILITY



REDUCED WIP FROM 30 TO 17 DAYS AND MANUAL PAPER PROCESSES WERE ELIMINATED

When Chris Ready joined DiPrete Engineering (DiPrete) as the CFO, they had a 100% paper-based invoicing process. Draft invoices and accompanying documents were printed, put in red folders, and placed in the project manager's mailboxes at the beginning of the week, with the expectation that they would be reviewed and returned early the following week. This manual process resulted in difficulty tracking and no accountability. Often the invoices would get lost in the shuffle and the billing team would have to reprint the documents, which would delay invoices being processed in a timely manner.

Chris knew it was time for an electronic system to improve their manual process. DiPrete implemented EleVia Electronic Invoicing (EleVia El) and quickly benefitted from going paperless and being able to easily track invoice status. Before EleVia El, DiPrete's WIP days hovered around 30 days, intending to get it closer to 20 days. Recently WIP has been 17 days on average. "We would not have been able to drive the improvement without implementing EleVia El," commented Chris.

Additionally, DiPrete has seen significant process improvements since implementation. "What I like most about the software is the ability to customize the markup tools and stage flows for document routing/approvals, without having to contact EleVia Support," commented Jennifer Sweet, Billing & Accounts Payable Supervisor. The project managers have found the system easy to use and appreciate being able to electronically make comments, instead of having to handwrite them, resulting in less confusion for the billers.

The complete visibility of the EleVia El dashboard allows Chris and team to get an overall picture of what the PMs have done so far, which assists with project performance reviews. "Electronic Invoicing helps drive appropriate behaviors and an efficient process. It doesn't matter what size business you operate, these factors are important," commented Chris.

WIP IMPROVEMENT

WIP decreased from 30 days to 17 days.

EASY TRACKING

- "Electronic Invoicing allowed us to be more efficient with our process of easily tracking the invoices."
- -Jennifer Sweet, Billing & Accounts Payable Supervisor

ACCOUNTABILITY

Ease of visibility into billable value vs. billed and how much WIP is waiting to be billed holds the PMs accountable.

BUDGET VISIBILITY

- "While reviewing draft invoices, Project Managers have the ability to view the project's budget at a phase level directly in EleVia El. This helps PMs determine what to bill without having to spend time viewing this information in Vision."
- -Jennifer Sweet, Billing & Accounts Payable Supervisor