

SAN DIEGO FIRM HUNSAKER SAVES TIME & REDUCES PAPERWORK WITH ELEVIA SOFTWARE



Case study with Hunsaker and Associates

Founded in 1976, Hunsaker & Associates San Diego delivers multi-disciplinary planning, engineering and surveying firm that designs and manages a wide range of residential, commercial, and industrial projects in California as well as in Arizona, Hawaii, and Nevada.

For many years, the firm scheduled field work with a customized system developed in house. After a decade, however, the firm lacked the internal IT resources to keep the homegrown system running. What they needed was an off-the-shelf solution that would integrate seamlessly with Deltek Vision®, provide the capabilities field crews needed, and offer mobile support.

The answer Hunsaker turned to was the EleVia Field Services Suite (FSS), an add-on mobile solution for Deltek Vision that automates field workflow, including timesheets and scheduling.

"We had scheduling software but all time entry was done manually on paper," said Gary Kraus, Principal and Director of Survey at Hunsaker. "Now EleVia FSS takes care of both. It's been a huge improvement."



ELIMINATING REDUNDANT DATA ENTRY

EleVia FSS has made the biggest impact in terms of time saved, which is critical in an industry driven by billable hours. Previously, crews had to carry paper copies of every job number, then record their hours on paper tickets, often at the end of the day. This stream of paper would then be rekeyed into a payroll system, then later moved into Deltek Vision.



"Now our field crews enter Time directly into the EleVia mobile app," Kraus said. "It simplifies everything and eliminates the need for us to handle the same information two or three times. It has dramatically cut down the amount of time I spend on this task—about 80 percent."

Removing redundant, paper-based processes also reduces simple human errors, decreasing the risk of time spent on change orders and corrections, and making both equipment tracking and billing more efficient and accurate.

DEALING WITH CHANGES IN THE FIELD

The EleVia mobile app helps remove paper from the workflow when the work at the job site does not match the original assignment. For example, a crew might be called to stake out a sewer, but upon arrival learns it also needs to stake water lines and storm drains.

"Crews can add the new work directly through the app," Kraus said. "They go into the app and get the correct lines. They used to have to pull out a laptop and look it up or call into the office. Or look up the lines in a big book they carried around with them. Our crews are much more efficient with all of that information available through the app. It saves a lot of time."

In addition, EleVia FSS saves time with respect to scheduling. Internally, the scheduler can see where all crews are working each day. This makes it easier to understand which crews can take on more jobs and which are at maximum capacity before assigning new work.

MAKING LIFE EASIER FOR FIELD CREWS

While there was a learning curve for surveyors as they got accustomed to the new software, today they enjoy seeing who they will work with the next day and where their assignment will be. They also appreciate not having to come into the office to drop off timesheets.

"I'm very happy with the EleVia FSS software," Kraus said. "It's much better than what we had before and I sure wouldn't switch back."



WHY PARTNER WITH ELEVIA SOFTWARE?

Our sole purpose is to help you elevate your service delivery and profitability to truly elevate your business. We know that once you win a piece of business, your real work begins. You need to deliver the project on time and on budget — without sacrificing profit. That requires greater efficiency in your processes, and greater visibility into your operations and financials.

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